

## *What You Should Expect*

- Prompt and courteous service from the time of the quote until the project is completed and the invoice mailed
  - The highest level of craftsmanship in the industry
  - The highest quality materials in the industry
  - Unmatched professionalism from our office, sales, and installation staff
  - A fair price for the value you receive
  - Complete customer satisfaction and a warranty to back it up
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## *What We Expect of You*

- Understand and comply with zoning restrictions and restrictive covenants for your neighborhood, city, township, or county — You, the customer, are responsible for communicating any such restrictions or guidelines to our salesman
- Mark any “private” underground lines including but not limited to irrigation and septic tank lines
- Communicate aesthetic preferences to our sales staff — The most common concern is the relationship between the ground and the top of the fence line
- Have all property lines clearly marked and fence lines cleared of shrubs, debris, etc.  
(We recommend hiring a surveyor to mark your property lines if there are no iron stakes defining your property's corners)